

# EUREKA<sup>®</sup>

## FULL DC INVERTER WINDOW-TYPE AIR CONDITIONER

EIWA 0.75HP DC

EIWA 1.0HP DC

EIWA 1.5HP DC

## INSTRUCTION MANUAL



### IMPORTANT NOTE:

Before using your appliance, please read this manual carefully and keep it for future reference.

# CONTENTS

|                                 |    |
|---------------------------------|----|
| Safety precautions .....        | 01 |
| Normal Sounds .....             | 12 |
| Specifications .....            | 13 |
| Air directional louvers .....   | 13 |
| Get to know your AC .....       | 14 |
| Get to know the features .....  | 15 |
| Installation instructions ..... | 18 |
| Cleaning & maintenance .....    | 19 |
| Troubleshooting .....           | 20 |

# Safety precautions

## Read This Manual

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all.

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The seriousness is classified by the following indications.



### **WARNING**

The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in serious or injury death.



### **CAUTION**

The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.



### **NOTE**

This signal word indicates important information (e.g., damage to property), but not danger.



### **WARNING**

Plug in power plug properly. Otherwise, it may cause electric shock or fire due to excess heat generation. Do not operate or stop the unit by inserting or pulling out the power plug. It may cause electric shock or fire due to heat generation. Do not damage or use an unspecified power cord. It may cause electric shock or fire. If the power cord is damaged, it must be replaced by the manufacturer or an authorized service center or a similarly qualified person in order to avoid a hazard.

- Do not modify power cord length or share the outlet with other appliances. It may cause electric shock or fire due to heat generation.
- Do not operate with wet hands or in damp environment. It may cause electric shock.
- Do not direct airflow at room occupants only. This could damage your health.
- Always ensure effective earthing. Incorrect earthing may cause electric shock.
- Do not allow water to run into electric parts. It may cause failure of machine or electric shock.
- Always install circuit breaker and a dedicated power circuit. Incorrect installation may cause fire and electric shock.
- Unplug the unit or disconnect the power supply to the unit, if strange sounds, smell, or smoke comes from it. It may cause fire and electric shock.
- Do not use the socket if it is loose or damaged. It may cause fire and electric shock.
- Do not open the unit during operation. It may cause electric shock.
- Leave the door closed while the air conditioner is running. It is not designed to cool the entire house.
- Do not use the power cord close to heating appliances. It may cause fire and electric shock.

## **WARNING**

- Do not use the power cord near flammable gas or combustibles, such as gasoline, benzene, thinner, etc. It may cause an explosion or fire.
- Ventilate room before operating air conditioner if there is a gas leakage from another appliance. It may cause explosion, fire and burns.
- Do not disassemble or modify unit. It may cause failure and electric shock.

## **CAUTION**

- When the air filter is to be removed, do not touch the metal parts of the unit. It may cause an injury.
- Do not clean the air conditioner with water. Water may enter the unit and degrade the insulation. It may cause an electric shock.
- Ventilate the room well when used together with a stove, etc. An oxygen shortage may occur.
- When the unit is to be cleaned, switch off, and turn off the circuit breaker. Do not clean unit when power is on as it may cause fire and electric shock, it may cause an injury.
- Do not put a pet or house plant where it will be exposed to direct air flow. This could injure the pet or plant.
- Do not use for special purposes. Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.
- Stop operation and close the window in storm or hurricane. Operation with windows opened may cause wetting of indoor and soaking of household furniture.
- Hold the plug by the head of the power plug when taking it out. It may cause electric shock and damage.
- Turn off the main power switch when not using the unit for a long time. It may cause failure of product or fire.
- Do not place obstacles around air-inlets or inside of air-outlet. It may cause failure of appliance or accident.
- Always insert the filters securely. Clean filter once every two weeks. Operation without filters may cause failure.
- Ensure that the installation bracket of the outdoor appliance is not damaged due to prolonged exposure. If bracket is damaged, there is concern of damage due to falling of unit.
- Do not use strong detergent such as wax or thinner but use a soft cloth. Appearance may be deteriorated due to change of product color or scratching of its surface.
- Do not place heavy object on the power cord and ensure that the cord is not compressed. There is danger of fire or electric shock.
- Do not drink water drained from air conditioner. It contains contaminants and could make you sick.
- Use caution when unpacking and installing. Sharp edges could cause injury.
- If water enters the unit, turn the unit off at the power outlet and switch off the circuit breaker. Isolate supply by taking the power-plug out or disconnect the power supply to the unit, and contact a qualified service technician.



## CAUTION

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. (Applicable for the European Countries )
- This appliance is not intended for use by persons (including children) with reduced physical ,sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (Applicable for other countries except the European Countries )
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with national wiring regulations. Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- The appliance with electric heat shall have at least 1 meter space to the combustible materials.
- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the authorized installer for installation of this unit.
- If the air conditioner is knocked over during use, turn off the unit and unplug it from the main power supply or disconnect the power supply to the unit, immediately. Visually inspect the unit to ensure there is no damage.
- If you suspect the unit has been damaged, contact a technician or customer service for assistance.
- In a thunderstorm, the power must be cut off to avoid damage to the machine due to lightning.
- To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- If connecting power to fixed wiring, an all-pole disconnection device which has at least 3mm clearances in all poles, and have a leakage current that may exceed 10mA, the residual current device (RCD) having a rated residual operating current not exceeding 30mA, and disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- How to fix the appliance to its support, please read the installation instructions section in this manual.
- All wiring must be performed strictly in accordance with the wiring diagram located inside of the unit.

## Preparing for operation

1. Contact an installation specialist for installation.
2. Plug in the power plug properly.
3. Do not use a damaged or non-standard power cord.
4. Do not share the same outlet with other appliances.
5. Do not use an extension cord.
6. Do not start/stop operation by plugging/unplugging the power cord.

## Usage

1. Exposure to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
2. Due to the possibility of oxygen deficiency, ventilate the room when used together with stoves or other heating devices.
3. Do not use this air conditioner for non-specified special purposes (e.g., Preserving precision devices, food, pets, plants, and art objects). Usage in such a manner could harm such property.

## Cleaning and maintenance

1. Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
3. When cleaning and maintenance the unit, first make sure that the power and circuit breaker are turned off.

## Operating Temperature

|                   |               |                                                                 |
|-------------------|---------------|-----------------------------------------------------------------|
| Cooling operation | Outdoor temp: | 18-43°C/64-109°F (18-52°C/64-125°F for special tropical models) |
|                   | Indoor temp:  | 17-32°C/62-90°F                                                 |
| Heating operation | Outdoor temp: | -5-24°C/23-76°F                                                 |
|                   | Indoor temp:  | 0-27°C/32-80°F                                                  |

**Note:** Performance may be reduced outside of these operating temperatures.

## Auto-Restart(on some models)

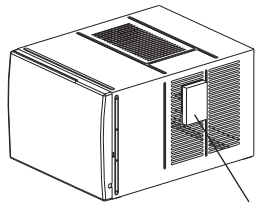
If the unit breaks off unexpectedly due to the power cut, it will restart with the previous function setting automatically when the power resumes.

## Wait 3 minutes before resuming operation

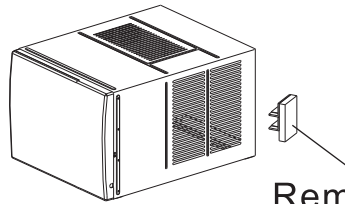
After the unit has stopped, it cannot be restarted operation in the first 3 minutes. This is to protect the unit. Operation will automatically start after 3 minutes.

## CAUTION

- Before installing, remove all packaging from inside the carton, along with any inserts placed into the side louvers.



Inserts placed into the side louvers.



Remove inserts placed into the side louvers.

## Note About Fluorinated Gasses

- Fluorinated greenhouse gases are contained in hermetically sealed equipment. For specific information on the type, the amount and the CO<sub>2</sub> equivalent in tonnes of the fluorinated greenhouse gas (on some models), please refer to the relevant label on the unit itself.
- Installation, service, maintenance and repair of this unit must be performed by a certified technician.
- Product uninstallation and recycling must be performed by a certified technician.

## WARNINGS (for using R290/R32 refrigerant only)

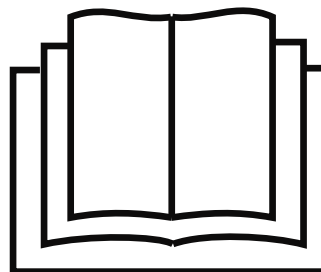
- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.  
The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn.
- Be aware that the refrigerants may not contain an odour.
- Appliance should be installed, operated and stored in a room with a floor area larger than 4m<sup>2</sup>.
- Compliance with national gas regulations shall be observed.
- Keep ventilation openings clear of obstruction.
- The appliance shall be stored so as to prevent mechanical damage from occurring.
- A warning that the appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer.  
Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.



Caution: Risk of fire/  
flammable materials  
(Required for  
R32/R290 units only)



Warning: low burning  
velocity material  
(For R32 models apply to  
IEC60335-2-40:2018)



**IMPOR TANT NOTE:** Read this  
manual carefully before installing  
or operating your new air conditioning  
unit. Make sure to save this manual  
for future reference.

### Explanation of symbols displayed on the unit(For the unit adopts R32/R290 Refrigerant only):

|                                                                                   |                                                                                   |                                                                                                                         |                                                                                                                                                                       |
|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <b>WARNING</b>                                                                                                          | This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire. |
|  | <b>CAUTION</b>                                                                    | This symbol shows that the operation manual should be read carefully.                                                   |                                                                                                                                                                       |
|  | <b>CAUTION</b>                                                                    | This symbol shows that a service personnel should be handling this equipment with reference to the installation manual. |                                                                                                                                                                       |
|  | <b>CAUTION</b>                                                                    | This symbol shows that information is available such as the operating manual or installation manual.                    |                                                                                                                                                                       |

## **⚠ WARNINGS (for using R290/R32 refrigerant only)**

### **1.Transport of equipment containing flammable refrigerants**

See transport regulations

### **2.Marking of equipment using signs**

See local regulations

### **3.Disposal of equipment using flammable refrigerants**

See national regulations.

### **4.Storage of equipment/appliances**

The storage of equipment should be in accordance with the manufacturer's instructions.

### **5.Storage of packed (unsold) equipment**

Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

### **6.Information on servicing**

#### **1)Checks to the area**

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

## **WARNINGS (for using R290/R32 refrigerant only)**

### 2) Work procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapour being present while the work is being performed.

### 3) General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

### 4) Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

### 5) Presence of fire extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.

### 6) No ignition sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. No Smoking signs shall be displayed.

### 7) Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

### 8) Checks to the refrigeration equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:

The charge size is in accordance with the room size within which the refrigerant containing parts are installed;

The ventilation machinery and outlets are operating adequately and are not obstructed;

If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;

Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;



## **WARNINGS (for using R290/R32 refrigerant only)**

Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

### 9) Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;

That there no live electrical components and wiring are exposed while charging, recovering or purging the system;

That there is continuity of earth bonding.

## **7. Repairs to sealed components**

1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

Ensure that apparatus is mounted securely.

Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

## **8. Repair to intrinsically safe components**

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

## **WARNINGS (for using R290/R32 refrigerant only)**

### **9.Cabling**

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

### **10.Detection of flammable refrigerants**

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

### **11.Leak detection methods**

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work. If a leak is suspected, all naked flames shall be removed/ extinguished. If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

### **12.Removal and evacuation**

When breaking into the refrigerant circuit to make repairs or for any other purpose conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. Opening of the refrigeration systems shall not be done by brazing. The following procedure shall be adhered to:

Remove refrigerant;

Purge the circuit with inert gas;

Evacuate;

Purge again with inert gas;

Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

## **WARNINGS (for using R290/R32 refrigerant only)**

### **13.Charging procedures**

In addition to conventional charging procedures, the following requirements shall be followed. Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.

Cylinders shall be kept upright.

Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.

Label the system when charging is complete (if not already).

Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

### **14.Decommissioning**

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.

b) Isolate system electrically.

c) Before attempting the procedure ensure that:

Mechanical handling equipment is available, if required, for handling refrigerant cylinders;

All personal protective equipment is available and being used correctly;

The recovery process is supervised at all times by a competent person;

Recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.

e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

f) Make sure that cylinder is situated on the scales before recovery takes place.

g) Start the recovery machine and operate in accordance with manufacturer's instructions.

h) Do not overfill cylinders. (No more than 80 % volume liquid charge).

i) Do not exceed the maximum working pressure of the cylinder, even temporarily.

j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

### **15.Labelling**

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.



## **WARNINGS (for using R290/R32 refrigerant only)**

### 16.Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e., special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

### 17. Specifications

|                              |         |                                                                                                |       |               |  |               |  |
|------------------------------|---------|------------------------------------------------------------------------------------------------|-------|---------------|--|---------------|--|
| MODEL                        |         | EIWA 0.75HP DC                                                                                 |       | EIWA 1.0HP DC |  | EIWA 1.5HP DC |  |
| COOLING CAPACITY             |         | 7000Btu/h                                                                                      |       | 9000Btu/h     |  | 12000Btu/h    |  |
| HEATING CAPACITY             |         |                                                                                                |       |               |  |               |  |
| MAXIMUM ALLOWABLE PRESSURE   |         |                                                                                                |       | 6.1MPa        |  |               |  |
| EXCESSIVE OPERATING PRESSURE |         | DISCHARGE                                                                                      |       | 4.2MPa        |  |               |  |
|                              |         | SUCTION                                                                                        |       | 1.5MPa        |  |               |  |
| POWER SOURCE                 |         | 230V~ 60Hz, 1Ph                                                                                |       |               |  |               |  |
| REFRIGERANT                  |         |  R32/0.23kg |       | R32/0.30kg    |  | R32/0.33kg    |  |
| STANDARD RATING CONDITIONS   | COOLING | CURRENT                                                                                        | 2.90A | 3.48A         |  | 5.40A         |  |
|                              |         | INPUT                                                                                          | 645W  | 835W          |  | 1240W         |  |
|                              | HEATING | CURRENT                                                                                        |       |               |  |               |  |
|                              |         | INPUT                                                                                          |       |               |  |               |  |
| RATED CURRENT                |         | 3.90A                                                                                          |       | 4.30A         |  | 6.50A         |  |
| RATED INPUT                  |         | 820W                                                                                           |       | 1000W         |  | 1500W         |  |
| ELECTRICAL HEATER INPUT      |         |                                                                                                |       |               |  |               |  |
| OUTSIDE RESISTANCE CLASS     |         |                                                                                                | IPX4  |               |  |               |  |

# Normal Sounds

## Points for using air conditioner

### WARNING

To reduce the risk of fire, electric shock, or injury to persons, read the Safety Precautions before operating this appliance.

**NOTE:** If the air conditioner is turned off, wait 3 minutes before restarting. This allows pressure inside the compressor and equalize. Failure to follow these instructions may be harmful to your unit.

## Noise level

Noise from the air conditioner will be louder at night than in the daytime. This is because noise in the surroundings is comparatively low at night. If you feel that noise of the air conditioner is too loud, switch the thermostat to lower numbers.

## Power supply voltage

If the power supplied to the unit is not within plus/minus 10% of the specified rating, the unit may not function and the fuse may blow.

## Energy Saving Ideas

- The capacity of the room air conditioner must fit the room size for efficient and satisfactory operation.
- Install the room air conditioner on the shady side of your room.
- Do not block air flow inside with blinds, curtains or furniture; or outside with shrubs, enclosures, or other buildings.
- Keep blinds and drapes in other windows closed during the sunniest part of the day.
- Clean the air filter as recommended in the section “Care and Cleaning”.

## Normal Sounds

### High-Pitched Chatter

High efficiency compressors may have a high-pitched chatter during the cooling cycle.

### Vibration

Unit may vibrate and make noise because of poor wall or window construction or incorrect installation.

### Trickling Sound

Droplets of water hitting condenser during normal operation may cause a trickling sound.

### Sound of Rushing Air

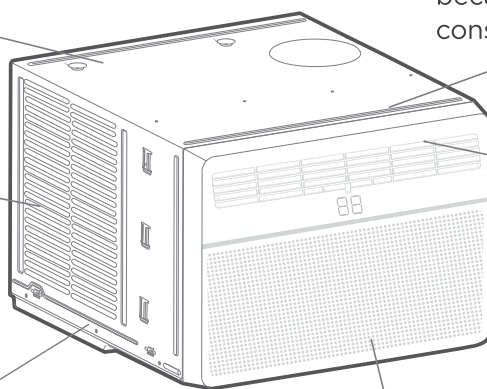
At the front of the unit, you may hear the sound of rushing air being moved by the fan.

### A “da-da” sound

A “da-da” sound may occur for thirty seconds when the unit is turned on due to the compressor starting. It is normal.

### Gurgle/Hiss

“Gurgling or hissing” noise may be heard due to refrigerant passing through evaporator during normal operation.



### NOTE

Note: Don't try to drill any holes on the base pan to eliminate the normal sounds, otherwise it will void the warranty.

# Specifications

Unit dimensions:

| MODEL(Btu/h)    | BODY DIMENSION(mm)<br>(L x W x H) |
|-----------------|-----------------------------------|
| 7000/9000/12000 | 471x345x482                       |

NOTE: Value of D is for reference only.

Minimum nominally cross-sectional area of conductors:

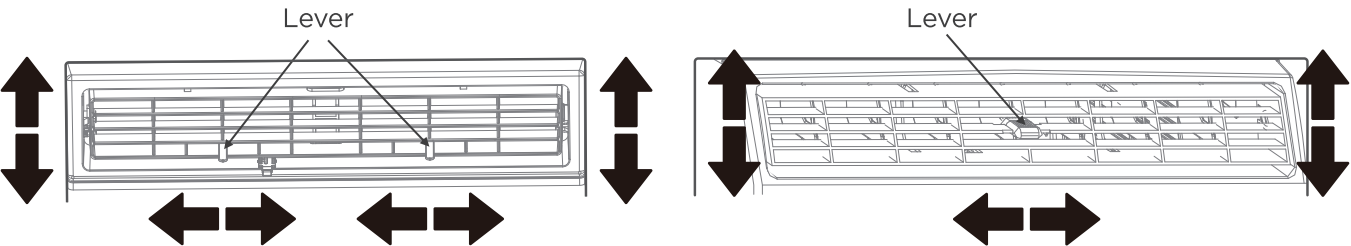
| Rated current of appliance(A) | Nominal cross-sectional area(mm <sup>2</sup> ) |
|-------------------------------|------------------------------------------------|
| > 3 and ≤ 6                   | 0.75                                           |
| > 6 and ≤ 10                  | 1                                              |
| > 10 and ≤ 16                 | 1.5                                            |
| > 16 and ≤ 25                 | 2.5                                            |

# Air directional louvers

**⚠ CAUTION**

Do not stick your fingers in the air outlet, it may cause an injury.

**Four-way adjustment (up or down, left or right) - For 0.75HP, 1.0HP, 1.5HP**



The louvers will allow you to direct the air flow Up or Down (on some models) and Left or Right throughout the room as needed. Pivot horizontal louvers until the desired Up/Down direction is obtained. Move the Lever (s) from side to side until the desired Left/Right direction is obtained.

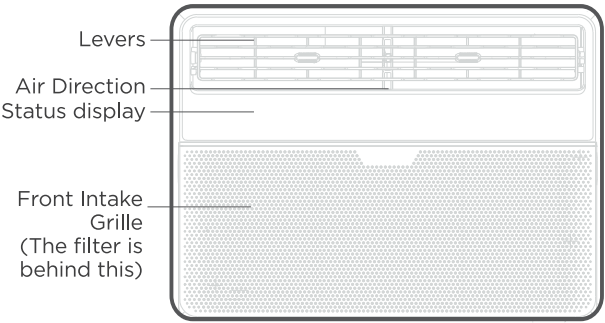
# Get to know your AC



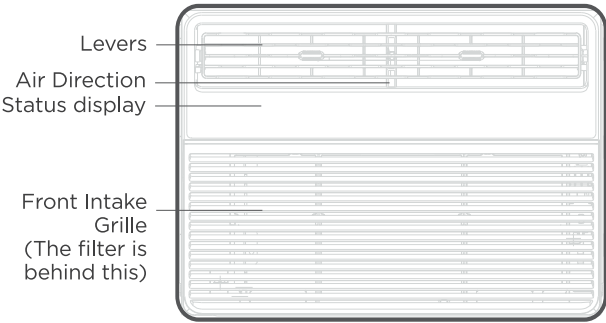
## NOTE

The actual functions of your machine may differ to the example shown here.

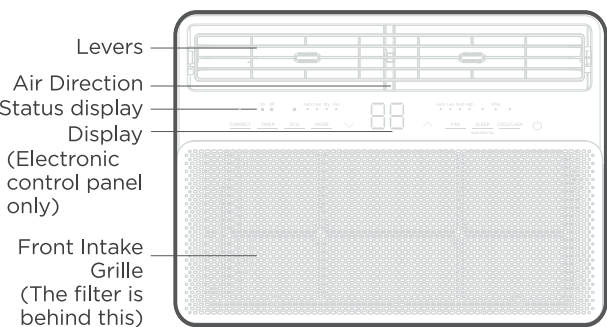
### W1



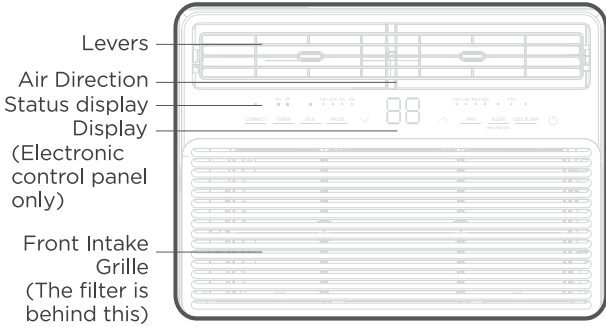
### W2



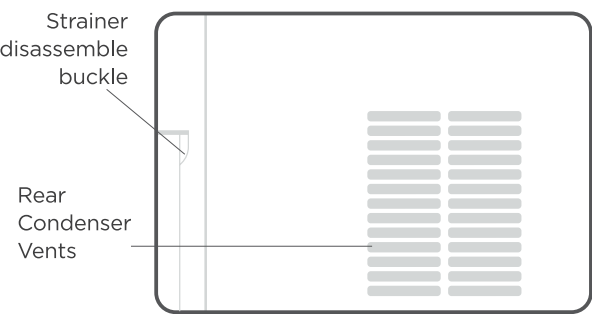
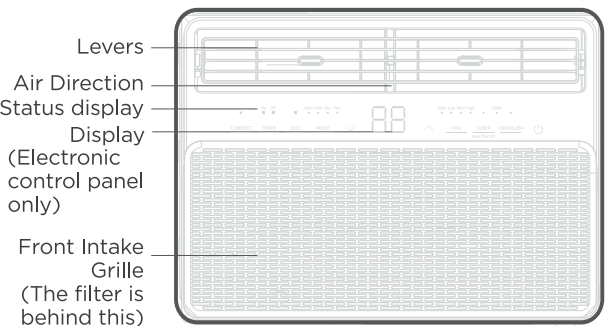
### W3



### W5



### W6



# Get to know the features

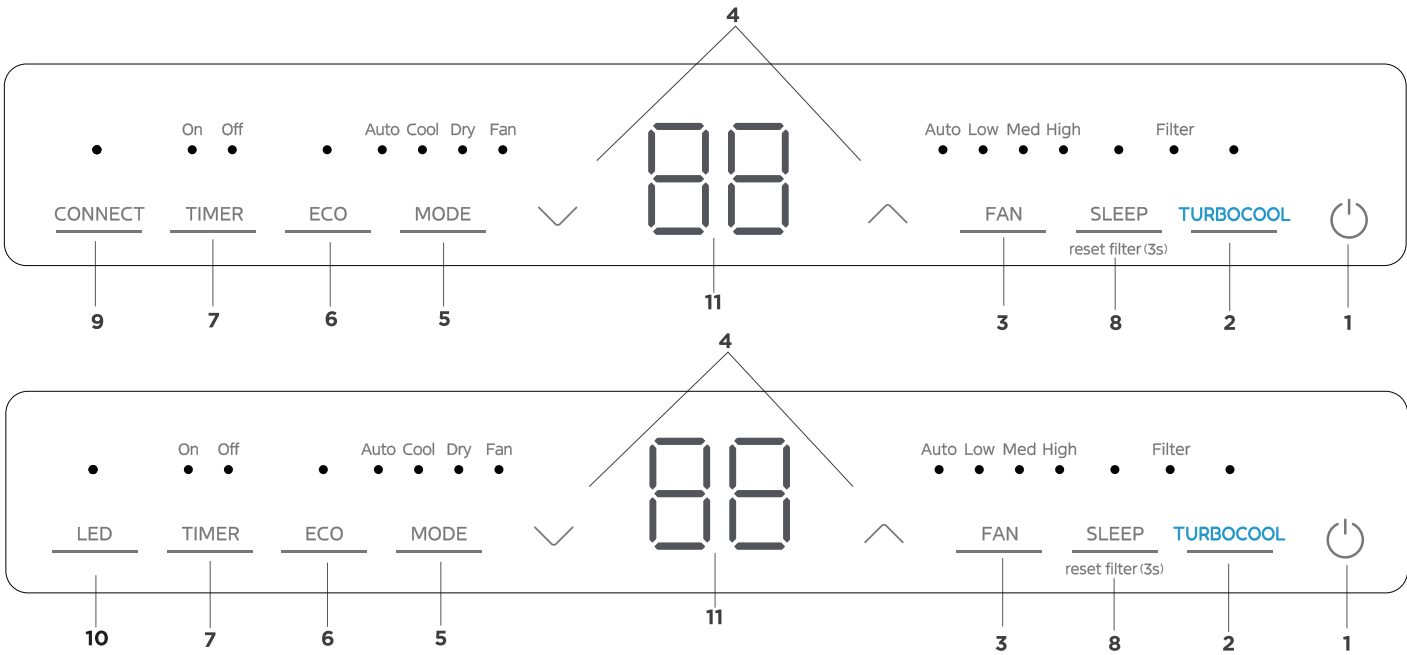
## ⚠ WARNING

- To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.
- Please always wait 3 minutes when turning unit off then on again, and when changing from cool to fan and back to cool. This prevents the compressor from overheating & possible circuit breaker tripping.

## Electronic control operating instructions

## 💡 NOTE

- Different models have different control buttons and indicator lights. Not all the control buttons and indicator lights described below are available for the unit you purchased. Please check the control panel of the unit you purchased. The unit can be controlled by the unit control alone or with the remote controller.
- The UI shown below is based on a typical model. While the UI on your unit may look slightly different, the buttons and function are the same.



### Description

|   |                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---|-----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | <br><b>TO TURN UNIT ON OR OFF:</b> | <ul style="list-style-type: none"><li>• Press  POWER button to turn unit on or off.</li></ul>                                                                                                                                                                                                                                                                                                               |
| 2 | <b>TURBOCOOL FUNCTION:</b>                                                                                            | <ul style="list-style-type: none"><li>• Press the TurboCool button to initiate the TurboCool function. The TurboCool function automatically sets the fan to the highest speed and provides cooling at the maximum capacity. The unit will operate in this mode until you change the mode, adjust the fan speed, or turn off the TurboCool function. When you turn off the TurboCool function, the unit will return to normal cooling operation with the fan remaining on high speed.</li></ul> |

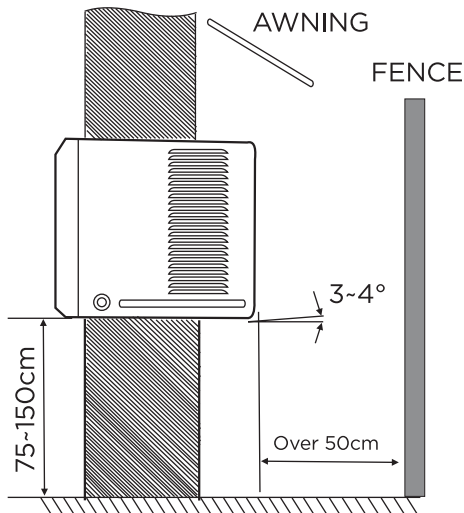
| Description |                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3           | <b>TO ADJUST FAN SPEEDS:</b>                                                                                               | <ul style="list-style-type: none"> <li>Press Fan button to select the Fan Speed in four steps-Auto, Low, Med or High. Each time the button is pressed, the fan speed mode is shifted.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 4           | <br><b>TO CHANGE TEMPERATURE SETTING:</b> | <ul style="list-style-type: none"> <li>Press UP/DOWN button to change temperature setting.<br/>NOTE: Press or hold either UP or DOWN button until the desired temperature is shown on the display.<br/>This temperature will be automatically maintained anywhere between 60°F (16°C) and 86°F (30°C). If you want the display to read the actual room temperature, see“ To Operate on Fan Only ”section.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 5           | <b>TO SELECT THE OPERATING MODE:</b>                                                                                       | <ul style="list-style-type: none"> <li>To choose operating mode, press Mode button. Each time you press the button, a mode is selected in a sequence that goes from Auto, Cool, Dry , Fan. The indicator light beside will be illuminated and remained on once the mode is selected.<br/><b>To operate on COOL mode :</b></li> <li>Choose Cool Mode to set the cooling function. Use the Up ( ) and Down (∧) buttons to choose the desired temperature. When Cool Mode is selected, the fan speed can be adjusted by pressing the fan button.<br/><b>To operate on AUTO feature:</b></li> <li>When you set the air conditioner in AUTO mode, it will automatically select cooling, heating (cooling only models without) , or fan only operation depending on what temperature you have selected and the room temperature.</li> <li>The air conditioner will control room temperature automatically round the temperature point set by you.</li> <li>In this mode, the fan speed cannot be adjusted, it starts automatically at a speed according to the room temperature.<br/><b>To operate in FAN Only</b></li> <li>Use this function only when cooling is not desired, such as for room air circulation, you can choose any fan speed you prefer.</li> <li>During this function, the display will show the actual room temperature, not the set temperature as in the cooling mode.</li> <li>In Fan only mode, the temperature is not adjusted.<br/><b>To operate on DRY mode:</b></li> <li>In this mode, the air conditioner will generally operate as a dehumidifier. Since the conditioned space is a closed or sealed area, some degree of cooling will continue. On Dry mode, the fan speed is not adjustable.</li> </ul> |
| 6           | <b>ENERGY SAVER FEATURE:</b>                                                                                               | <ul style="list-style-type: none"> <li>ECO mode is on by default, pressing it turns it off. This function is available on COOL, DRY, and AUTO (only AUTO-COOLING and AUTO-FAN) modes.</li> <li>The fan will continue to run for 3 minutes after the compressor shuts off.</li> <li>The fan then cycles on for 2 minutes at 10-minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on and Cooling Starts.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 7           | <b>TIMER: AUTO START/STOP FEATURE:</b>                                                                                     | <ul style="list-style-type: none"> <li>The TIMER button allows you to enable the AUTO OFF feature and the AUTO ON feature, which allow you to set a desired time for the unit to turn off or on automatically.<br/>To operate the AUTO OFF Feature</li> <li>While the unit is running, press the TIMER button once to enable the AUTO OFF feature.</li> <li>Press the UP and DOWN buttons to choose the desired time, in hours, to turn the unit off.<br/>To operate the AUTO ON Feature</li> <li>When the unit is powered off, press the TIMER button once to enable the AUTO ON feature. Press the UP and DOWN buttons to choose the desired time, in hours, to turn the unit on.</li> <li>Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timed program.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



| Description |                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8           | <b>SLEEP FEATURE</b>    | <p>Press Sleep button to initiate the sleep mode. In this mode the selected temperature will increase (cooling) or decrease (heating) by 2°F/1°C 30 minutes after the mode is selected.</p> <p>The temperature will then increase (cooling) or decrease (heating) by another 2°F/1°C after an additional 30 minutes. This new temperature will be maintained for 7 hours before it returns to the originally selected temperature.</p> <p>This ends the Sleep mode and the unit will continue to operate as originally programmed. The Sleep mode program can be cancelled at any time during operation by pressing the Sleep button again.</p> <p>Press and hold on the SLEEP button for 3 seconds to initiate the reset filter mode.</p> <p>This feature is a reminder to clean the Air Filter for more efficient operation. The LED (light) will illuminate after 250 hours of operation. To reset after cleaning the filter, press the SLEEP button and the light will go off.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 9           | <b>WIRELESS FEATURE</b> | <p>Press and hold on the CONNECT button for 3 seconds to initiate the Wireless connection mode.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 10          | <b>LED FEATURE</b>      | <p>Press LED button to turn the LED display on and off, which create a comfortable environment.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 11          | <b>DISPLAYS:</b>        | <div data-bbox="531 846 1112 952" data-label="Image"> </div> <p>Shows the set temperature in " °C" or " °F" and the Auto-timer settings. While on Fan only mode, it shows the room temperature.</p> <p>If the room temperature is too high or low, it will display " HI" or " LO".</p> <p>Error codes:</p> <p>The unit may stop operation due to a malfunction with the unit. If this occurs, an error code may appear on the display like below.</p> <p>Wait 10 minutes as the problem may resolve itself. If not, disconnect the power, then connect it again. Turn the unit on.</p> <p>If the problem persists, disconnect the power and contact customer service.</p> <p>Error codes appear and begin with the letters as noted below in the window display of the indoor unit: EH(xx), EL(xx), EC(xx), PH(xx), PL(xx), PC(xx).</p> <p>NOTE: When the unit is operating under high temperature, the fan speed may be increased to ensure that the machine can operate normally.</p> <p>At extremely high temperatures, the fan speed may automatically run at the highest speed. If you try to adjust the speed at this point, "HI" will display on the UI for 3 seconds. Wait for the unit to cool down before adjusting the fan speed.</p> <p><b>● NOTICE</b></p> <p>If the unit turns off unexpectedly due to the power cut, it will restart with the previous function setting automatically when the power resumes.</p> <p><b>ADDITIONAL THINGS YOU SHOULD KNOW</b></p> <p>Now that you have mastered the operating procedure, here are more features in your control that you should become familiar with.</p> <ul style="list-style-type: none"> <li>• The Cool circuit has an automatic 3 minutes time delayed start if the unit is turned off and on quickly. This prevents overheating of the compressor and possible circuit breaker tripping. The fan will continue to run during this time.</li> <li>• The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius. To convert from one to the other, press and hold the Up and Down buttons at the same time for 3 seconds.</li> </ul> |

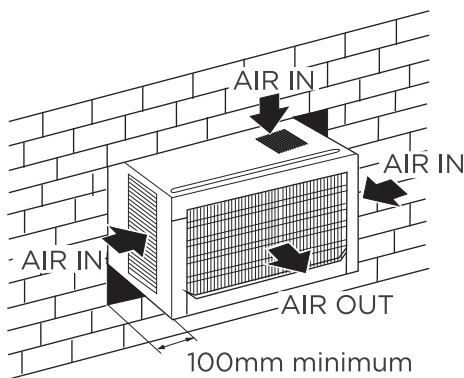
# Installation instructions

Select the best location

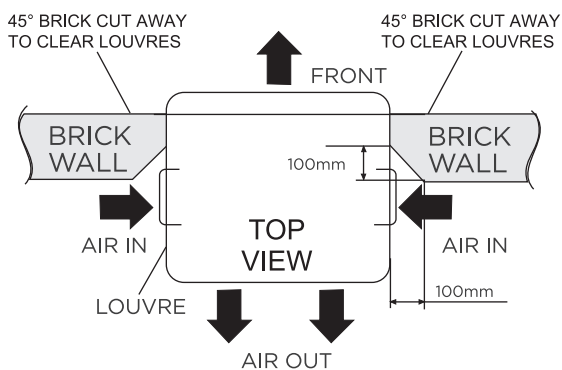


Note: Unit may be supported by a solid frame from below or by a hanger from a solid overhead support.

Installations of the unit into the wall



OPTION A



OPTION B

Note: Before installing, remove all packaging from inside the carton, along with any inserts placed into the side louvers.

## Suggested tools

1. Screw driver (medium size Phillips)
2. Tape measure or ruler
3. Knife or scissors
4. Level gauge

## Select the best location

1. To avoid vibration noise and fall off, make sure the unit is installed securely and firmly.
2. Install the unit where the sunlight does not shine directly on the unit. If the unit receives direct sunlight, build an awning to shade the cabinet.
3. There should be no obstacle, such as a fence or wall, within 50cm from the back of the cabinet because it will prevent heat radiation of the condenser. Restriction of outside air will greatly reduce the cooling and heating efficiency of the air conditioner.
4. Install the unit a little obliquely outward not to leak the condensed water into the room (about 3~4° with level).
5. Install the unit with its bottom portion 75~150cm above the floor level.
6. The power cord must be connected to an independent circuit. The yellow/green wire must be grounded.



## CAUTION

In order to better mute effect and waterproof effect, the gap between the wall and the fuselage perimeter needs to be filled with sealing materials. All side louvers of the cabinet must remain exposed to the outside of the structure.

**Note:** After installing, make sure the air conditioner is tilted 3~4° to the outside to allow water drainage and perfect cooling efficiency.

# Cleaning & maintenance



**CAUTION:** Clean your air conditioner occasionally to keep it looking new. **Be sure to unplug the unit before cleaning.**

## **! WARNING**

- When the unit needs cleaning, power off and unplug the power cord from the wall outlet. Do not clean unit when power is on as it may cause fire, electric shock or injury.
- When removing the air filter for cleaning, take care not to touch the metal parts inside the unit. It may cause injury. When reinstalling the filter, ensure the filter is seated securely.

## Air Filter Cleaning

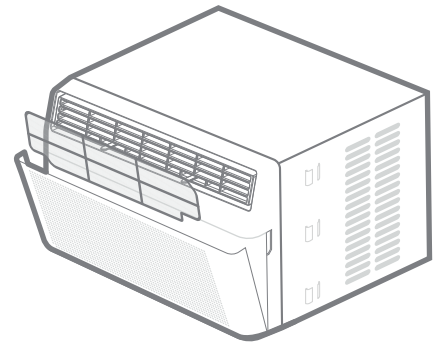
The air filter should be cleaned at least once a month. Trapped particles in the filter can build up and cause an accumulation of frost on the cooling coils.

- Push the vent handle to the “Vent Closed” position (where applicable). Open the front panel.
- Grasp the filter by the center and pull up and out. Wash the filter using warm water. Rinse filter thoroughly.
- Gently shake excess water from the filter. Be sure the filter is thoroughly dry before replacing.
- Instead of washing, you may also vacuum the filter clean.

**Note:** Never use hot water over 40°C ( 104°F ) to clean the air filter. Never attempt to operate the unit without the air filter.

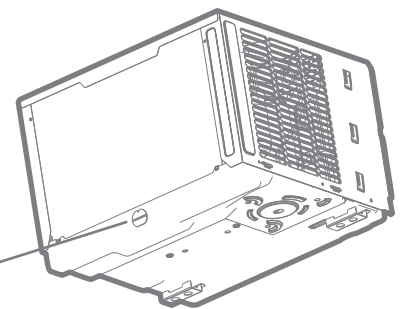
## CAUTION

NEVER operate the air conditioner without the air filter, as dust/dirt particles can contribute to equipment failure.



## Draining the Remaining Condensate before Storage

During operation and use, the drain plug on the outdoor side of the unit should remain in place for optimal performance. When storing the unit for an extended period, remove the drain plug from the outdoor side and drain any remaining condensate from the AC. Reinstall the drain plug before storing the AC.



WA drain plug  
located here

## Cabinet Cleaning

- Be sure to unplug the air conditioner to prevent shock or fire hazard. The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid dishwashing detergent. Rinse thoroughly and wipe dry.
- Never use harsh cleaners, wax or polish on the cabinet front.
- Be sure to wring excess water from the cloth before wiping around the controls. Excess water in or around the controls may cause damage to the air conditioner.
- Plug in air conditioner.

## Winter Storage

If you plan to store the air conditioner during the winter, remove it carefully from the window according to the installation instructions. Cover it with plastic or return it to the original carton

# Troubleshooting

Before calling for service, review this list. It may save your time and expense. This list includes common occurrences that are not the result of defective workman-ship or materials in this appliance.

| Problem                                                                                                       | Solution                                                                                                                                |
|---------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| <b>Air conditioner does not start.</b>                                                                        | Wall plug disconnected. Push plug firmly into wall outlet.                                                                              |
|                                                                                                               | House fuse blown or circuit breaker tripped. Replace fuse with time delay type or reset circuit breaker.                                |
|                                                                                                               | Plug current device tripped. Press the RESET button.                                                                                    |
|                                                                                                               | Power is OFF. Turn power ON.                                                                                                            |
| <b>Air from unit does not feel cold enough.</b>                                                               | Room temperature below 60°F (16°C). Cooling may not occur until room temperature rises above 60°F (16°C).                               |
|                                                                                                               | Temperature sensing behind air filter element touching cold coil. Try to move it so that it does not contact the cold coil.             |
|                                                                                                               | Set to a lower temperature.                                                                                                             |
|                                                                                                               | Compressor shut-off by changing modes. Wait approximately 3 minutes and listen for the compressor to restart when set in the COOL mode. |
| <b>Air conditioner cooling, but room is too warm- ice forming on cooling coil behind decorative front.</b>    | Outdoor temperature below 64°F (18°C) . To defrost the coil, set FAN ONLY mode.                                                         |
|                                                                                                               | Air filter may be dirty. Clean filter. Refer to care and cleaning section. To defrost, set to FAN ONLY mode.                            |
|                                                                                                               | Thermostat set too cold for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then, set temperature to a higher setting.   |
| <b>Air conditioner cooling, but room is too warm- NO ice forming on cooling coil behind decorative front.</b> | Dirty or restricted air filter. Clean air filter. Refer to care and cleaning section.                                                   |
|                                                                                                               | Temperature is set too high, set temperature to a lower setting.                                                                        |
|                                                                                                               | Air directional louvers positioned improperly. Position louvers for better air distribution.                                            |
|                                                                                                               | Front of units is blocked by drapes, blinds, furniture, etc. - restricts air distribution. Clear blockage in front of unit.             |
|                                                                                                               | An open doors, windows, or register may allow cold air to escape. Close any doors, windows, or registers.                               |
|                                                                                                               | The room may be too warm. Allow additional time to remove “stored heat” from walls, ceiling, floor and furniture.                       |
| <b>Air conditioner turns on and off rapidly</b>                                                               | Dirty air filter- air restricted. Clean air filter.                                                                                     |
|                                                                                                               | Outside temperature extremely hot. Set fan speed to a higher setting to bring air past cooling coils more frequently.                   |

| Problem                                                             | Solution                                                                                                                                                                                                                           |
|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Noise when unit is cooling</b>                                   | Air movement sound. This is normal . If too loud, set to a slower fan setting.                                                                                                                                                     |
|                                                                     | Window vibration - poor installation. Refer to installation instructions or check with installer.                                                                                                                                  |
|                                                                     | For better cooling effect, the wind wheel outside the window machine will make a splash. If you don't want to hear it, the rear side drain plug can be removed. (Standard installation angle of window machine 3°-5° degrees)      |
|                                                                     | A 30-second, high pitched noise may occur when the unit is turned on due to the compressor starting. This is a “da-da” sound may occur for thirty seconds when the unit is turned on due to the compressor starting. It is normal. |
| <b>Water dripping INSIDE when unit is cooling.</b>                  | Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions - check with installer.                                                                            |
| <b>Water dripping OUTSIDE when unit is cooling.</b>                 | Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.                                                                                                                            |
| <b>Remote Sensing Deactivating Prematurely (Only remote models)</b> | Remote control not located within range. Place remote control within 20 feet and pointed in the general direction of the air conditioner unit.                                                                                     |
|                                                                     | Remote control signal obstructed. Remove obstruction.                                                                                                                                                                              |
| <b>Room too cold</b>                                                | Set temperature too low. Increase set temperature.                                                                                                                                                                                 |

# EUREKA<sup>®</sup>

Thank you for patronizing our products!

For more comments and suggestions,  
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0998 584 2057 / 0917 814 5356

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